

Case Study.
Altex®.
Canada.
Manufacturing.

Reducing losses, increasing efficiency: Altex® relies on leadership and discipline to drive performance

Challenge

Altex® is a family-owned company that designs, manufactures, and assembles tailored window coverings in Canada, combining precision, design, and performance.

To support increasing production volumes, improve quality, and ensure profitability, the organisation wanted to strengthen oversight of its operations and the efficiency of its production teams.

Solution

Altex® turned to our dss+ Humex experts to implement best leadership behaviours, communication routines, and UTrakk Daily Management System (DMS):

- Development of the management skills and behaviours of 15 managers and team leaders through coaching
- Implementation of active supervision tours for forepersons and team leaders
- Establishment of Improvement teams to reduce material losses
- Implementation of a system for tracking improvement projects
- Digitalisation of communication rituals and action plans

"UTrakk is fantastic and enables us to reach our objectives. It is the best tool I have ever had in my career."

Gilles Dumoulin, President, Altex®



Operational results

- 33% reduction in fabric waste
- 54% reduction in aluminium waste



Strategic results

- Improved management effectiveness
- Increased active supervision
- Better communication between teams and departments
- Strengthened employee engagement

dss+

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