

Case Study.
Hilti.
Global.
Construction Technologies.

Building a safer future

Context & Challenge

Hilti Corporation is a Liechtenstein-based multinational company that develops, manufactures, and markets products for the construction, building maintenance, energy and manufacturing industries, mainly to the professional end-user. Hilti belongs to the avant-garde of construction technology industry, but its safety performance left room for improvement compared to the industry benchmark. An internal review revealed that a large percentage of the company's accidents and incidents were related to safety mindset. Hilti sought to chart a new path forward by building on a foundation of reflection, measurement, and self-awareness to achieve sustainable safety improvement.

Solution

dss+ conducted a five-factor assessment of safety culture and operational risk management practices across the company. We then partnered with stakeholder groups at Hilti headquarters and in 4 global business units to facilitate the development and implementation of tailored safety mindset roadmaps, to achieve the company's safety objective to become an "industry leader in employee health and safety". Key milestones included:

- Establishing a common framework for the governance and safety processes control;
- Increasing safety ownership through two global custom-designed training programs for team leads and team members, to strengthen safety leadership and employee engagement;
- Introducing proactive capacity-building through shopfloor risk assessment tools, leading KPIs, and global standards for high-risk activities;
- Enhancing learning from incidents, based on uniform company-wide investigation and sharing practices.



"Safety is part of Hilti's caring culture. It is great to see the progress we are making as a team".

Global H&S Process Manager



Assignment

Chart the path & begin the journey to sustainable safety improvement.



Offering

dss+ Safety Perception Survey (SPS); Operational Risk Management.



Impact

- LTIR reduction from 7.5 to 4.7 in the first year of the program.



Visible commitment & alignment

by Hilti leadership to employee safety.

dss+

Protect. Transform. Sustain.

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