

Case Study.

European player in Utilities.

Germany.

Utilities - Energy Distribution.

A successful journey to safety excellence

Context

With thousands of employees and hundred of thousands of kilometres of electrical and gas networks, our client is a key player in energy distribution in Europe.

Challenge

Despite a downward LTIF trend, a series of severe and in some cases fatal accidents occurred at the client sites. To address this unexpected situation, they asked dss+ to conduct an in-depth analysis of their safety culture and identify areas of improvement. The results showed that the network operator relied too heavily on technical safety measures and was not paying sufficient attention to risk perception, as well as overall safety culture.

Solution

dss+ started by assessing the situation using the Safety Perception Survey™. After visiting multiple sites, interviewing managers and analysing all the documentation and data, an action plan was developed, along with a joint management workshop to set up a sustainable HSE cultural programme. This has helped to promote a more nuanced and heightened awareness of potential risks.

"With its sound technical and transformational expertise and strong methodological guidance, dss+ was key to the big success of the project."

Client Management team



Assignment

Develop a sustainable HSE culture



Offering

Safety Perception Survey, HSE organisational analysis and management workshop



Impact

- 40+ managers surveyed over 3 weeks
- 20+ site visits
- Launch of HSE cultural plan

dss+

Protect. Transform. Sustain.

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