

dss⁺ Humex Expertise Logistics and Supply Chain

Driving Logistics and Supply
Chain Performance with Effective
Leadership and Operational Discipline



dss⁺

Protect. Transform. Sustain.



Building Stronger, Reliable Supply Chains to Navigate Today's Industry Challenges

Logistics and supply chain operations are facing growing pressure as organisations strive to maintain efficiency, responsiveness, and service quality in increasingly demanding contexts. Rising shipment volumes are making timely deliveries more difficult, while complex scheduling activities are challenging teams' ability to coordinate labour, transportation, inventory, and distribution effectively. At the same time, warehouse inefficiencies slow work processes, creating bottlenecks that impact order accuracy, operational costs, and productivity.

The logistics and supply chain industry must also navigate broader challenges that affect overall performance. Limited flexibility in responding to supply chain disruptions can quickly impact product availability and delivery performance, especially when coordination between suppliers, warehouses, and transportation networks is weak. This can harm customer satisfaction, as expectations for speed, visibility, and reliability are at an all-time high. **To overcome these challenges, logistics and supply chain companies must empower their leadership teams, implement agile and optimised processes, and deploy digital performance management tools.**

Industry Challenges

- Limited agility in tackling supply chain disruptions
- Increasing volumes compromising timely delivery
- Highly complex scheduling operations
- Poor coordination of cross-docking activities
- Warehouse inefficiencies slowing workflows
- Rising customer expectations

They Trust Us



Empowering Leadership Teams to Improve Logistics and Supply Chain Performance



A human-centric approach to performance, dss+ Humex helps logistics and supply chain organisations strengthen leadership capabilities at all levels to better manage operational complexity, delivery pressures, and supply chain disruptions. With tailored training and on-the-floor coaching, **we support leaders in developing best management behaviours and practices to plan and achieve priorities, improve coordination across teams and services, and solve supply chain issues with efficiency and agility.**

Management Capabilities

- Clarify roles and responsibilities by defining the Leader Standard Work.
- Implement best management practices like Gemba Walks and active supervision tours, communication, and feedback.
- Develop management skills by coaching managers in the action.
- Guide senior executives with targeted leadership coaching.
- Foster learning of management concepts and awareness through concrete and tailored training courses.





Unlocking Greater Agility and Reliability in Logistics and Supply Chain Operations

With growing pressure to deliver faster, improve visibility, and maintain reliable operations, logistics and supply chain companies are being challenged to operate with greater agility and precision. **Our dss+ Humex experts assess your processes to identify operational bottlenecks, strengthen cross-functional coordination, and optimise day-to-day execution**, helping ensure capacity is effectively managed, distribution activities run smoothly, and service performance remains consistently high.



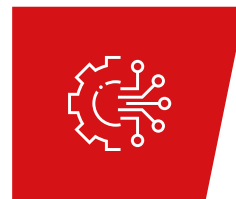
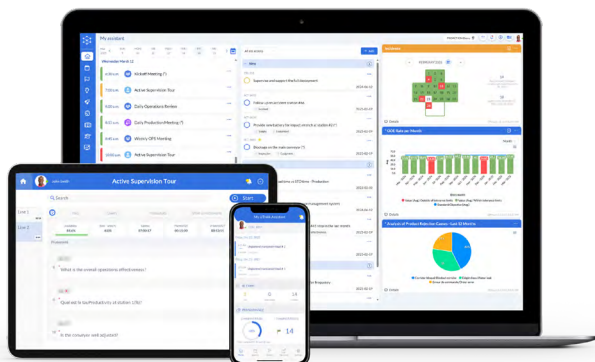
Management and Communication Systems

- Identify sources of waste through collaborative workshops, training, and targeted actions.
- Implement process optimisation practices like 5S, process change, and problem-solving methods.
- Implement continuous improvement methodologies such as PDCA, DMAIC, and Kaizen.
- Establish communication routines for issue escalation, action and project management, and KPI tracking.
- Apply visual management tools such as dashboards, Kanban, and floor markings.

Smarter Logistics and Supply Chain Operations Driven by Disciplined Daily Management



As the logistics and supply chain industry faces challenges from disruptions, warehouse inefficiencies, and highly complex processes, UTrakk Daily Management System (DMS) supports organisations in maintaining control and improving performance of their operations. By combining structured management routines, real-time KPI tracking, centralised action management, continuous improvement tools, and more, **the solution enables leaders to strengthen frontline execution discipline, enhance workflow visibility, streamline cross-functional coordination, and drive efficient operations across the supply chain.**



Management Digitalisation

- Structure responsibilities with scheduled tasks, meetings, and rituals in a digital agenda.
- Set regular floor tours including standardised checklists to identify gaps and define action plans.
- Create personalised, interactive dashboards for real-time tracking of SQCDPE data.
- Plan effective meetings and management rituals including shared agendas, links, documents, and dashboards.
- Document and centralise procedures, processes, and work instructions.

Strategic and Operational Results

dss⁺ / HumexTM



Stronger reliability of operational performance



Greater alignment between teams and services



Proactive approach to solving problems

3:1^{*}

average ROI

+30%

increase in productivity

+60%

improvement in performance variation control

*These results are derived from data gathered during projects conducted at client sites.

About dss⁺

dss⁺ is the operational transformation partner for complex and high-hazard industries. Driven by our purpose, we help organisations achieve breakthroughs in safety, performance and sustainability that build business endurance and ensure long-term success. We engage deeply within organisations to empower teams to shift mindsets, shape cultures, and establish the capabilities required at every level. We combine technical expertise and operational experience with a people-centred approach and data-driven insights. Additional information is available at www.consultdss.com.

About dss⁺ Humex and UTrakk

dss⁺ Humex is a people-centric leadership development approach designed to strengthen frontline leadership, engagement, and accountability. By focusing on behaviours, management routines, and human dynamics, dss⁺ Humex helps organisations translate strategy into daily execution and generate sustainable performance through empowered teams.

UTrakk is a digital performance management platform that supports leaders in structuring daily management, driving performance, and sustaining operational excellence. By connecting strategy, KPIs, management routines, and continuous improvement, UTrakk enables data-driven decisions and greater alignment at every level of the organisation.



CONTACT US

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