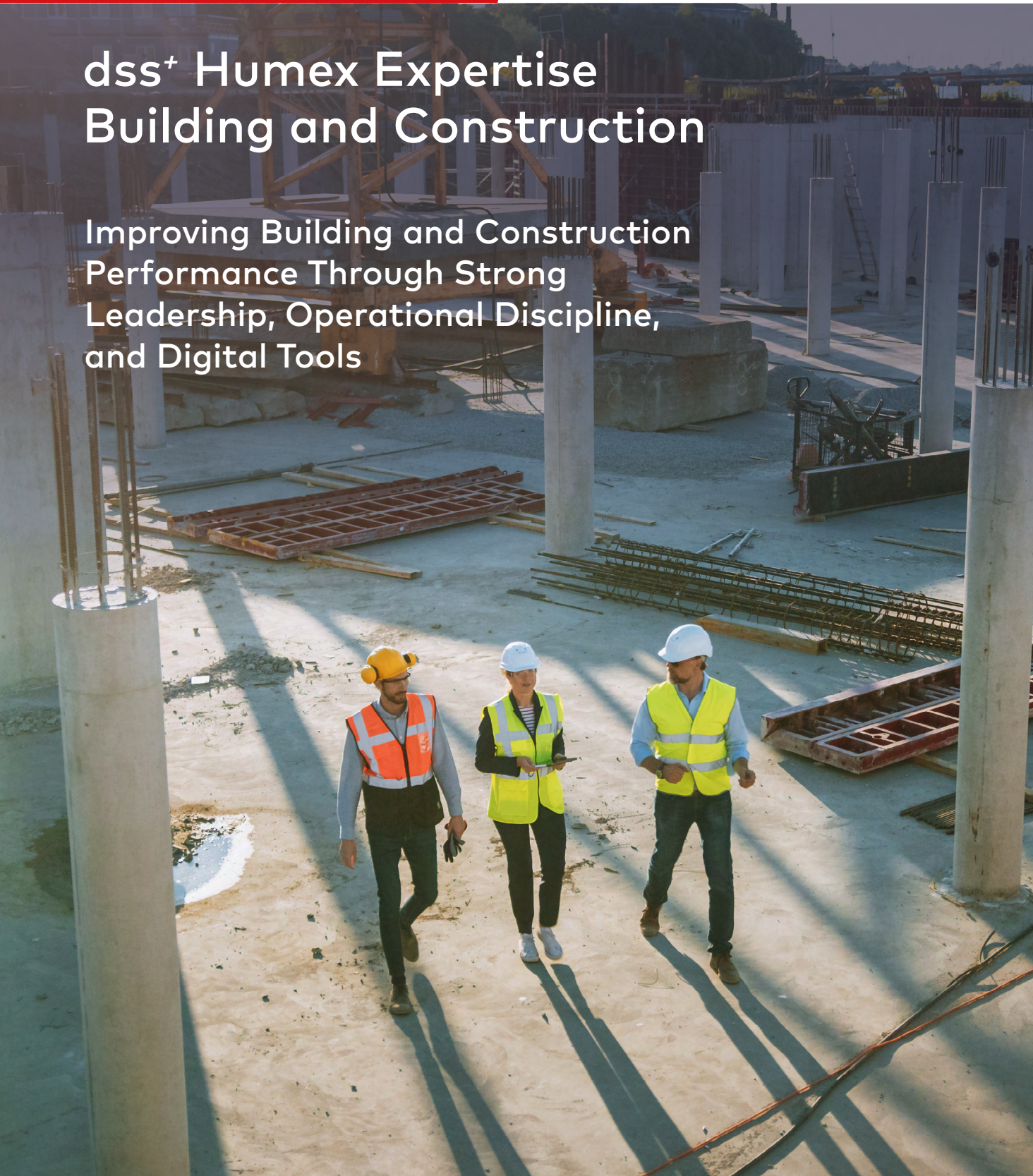


dss⁺ Humex Expertise Building and Construction

Improving Building and Construction
Performance Through Strong
Leadership, Operational Discipline,
and Digital Tools



dss⁺

Protect. Transform. Sustain.



Managing Costs, Delays, and Site Inefficiencies for a Thriving Building and Construction Industry

Building and construction companies are facing complex operational challenges that directly impact project performance. Project delays are widespread, often driven by changing conditions, poor coordination between trades, and day-to-day site variability that disrupt workflow and productivity. At the same time, increased overtime requirements and cost overruns are becoming common, putting additional pressure on teams and budgets.

Beyond schedule and cost challenges, the industry is also grappling with persistent workplace health and safety (WHS) hazards that too often leads to incidents. Employee engagement concerns further compound these issues, affecting motivation, retention, and overall performance. **Addressing these challenges requires strong and engaging leaders, optimised construction site processes, and digital daily management tools.**

Industry Challenges

- Cost overruns
- Schedule delays
- Increased reliance on overtime
- Persistent WHS hazards causing incidents
- Poor coordination between trades
- Employee engagement concerns

They Trust Us



Building Leadership Capability for High-Performing Construction Sites

dss+ Humex applies a human-centric approach to performance to help building and construction organisations strengthen leadership at all levels, equipping them with the management skills required to overcome cost and schedule pressures, WHS risks, and site inefficiencies. Through tailored training and on-site coaching, **our experts develop the management behaviours and practices that enable leaders to improve team coordination, reinforce safety compliance, and ensure project efficiency.**



Management Capabilities

- Clarify roles and responsibilities by defining the Leader Standard Work.
- Implement best management practices like Gemba Walks and active supervision tours, communication, and feedback.
- Develop management skills by coaching managers in the action.
- Guide senior executives with targeted leadership coaching.
- Foster learning of management concepts and awareness through concrete and tailored training courses.





Optimised Construction Operations for Improved Project Delivery

In an industry shaped by rising costs, project delays, and complex site management challenges, building and construction organisations need to optimise operational processes and embrace Lean approaches. **Our dss+ Humex experts evaluate your workflows, management routines, and communication systems to uncover inefficiencies, streamline execution, and foster continuous improvement,** resulting in improved on-time and on-budget delivery, greater alignment between trades, and increased productivity.



Management and Communication Systems

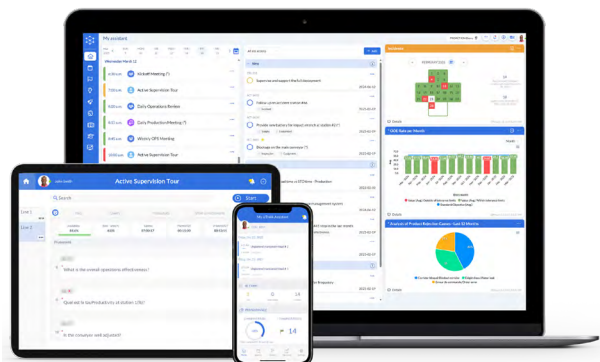
- Identify sources of waste through collaborative workshops, training, and targeted actions.
- Implement process optimisation practices like 5S, process change, and problem-solving methods.
- Implement continuous improvement methodologies such as PDCA, DMAIC, and Kaizen.
- Establish communication routines for issue escalation, action and project management, and KPI tracking.
- Apply visual management tools such as dashboards, Kanban, and floor markings.

Driving Construction Site Performance Through Structured Daily Management



UTrakk Daily Management System (DMS) helps building and construction companies drive performance in a fast-paced, high-pressure environment.

It enables leaders to reinforce operational discipline on site, maintain compliance with safety standards, and improve cohesion across teams through powerful features like structured supervision tours, comprehensive checklists, real-time data tracking, centralised action and project management, and more.



Management Digitalisation

- Structure responsibilities with scheduled tasks, meetings, and rituals in a digital agenda.
- Set regular floor tours including standardised checklists to identify gaps and define action plans.
- Create personalised, interactive dashboards for real-time tracking of SQCDPE data.
- Plan effective meetings and management rituals including shared agendas, links, documents, and dashboards.
- Document and centralise procedures, processes, and work instructions.

Strategic and Operational Results

dss⁺ / HumexTM



More consistent operational performance

3:1^{*}

average ROI



Reduced health and safety incidents

+21%

increase in revenue per worked hour



Improved collaboration across teams and trades

-12%

reduction of cost overruns



Stronger employee engagement

-38%

reduction of overtime hours

*These results are derived from data gathered during projects conducted at client sites.

About dss⁺

dss⁺ is the operational transformation partner for complex and high-hazard industries. Driven by our purpose, we help organisations achieve breakthroughs in safety, performance and sustainability that build business endurance and ensure long-term success. We engage deeply within organisations to empower teams to shift mindsets, shape cultures, and establish the capabilities required at every level. We combine technical expertise and operational experience with a people-centred approach and data-driven insights. Additional information is available at www.consultdss.com.

About dss⁺ Humex and UTrakk

dss⁺ Humex is a people-centric leadership development approach designed to strengthen frontline leadership, engagement, and accountability. By focusing on behaviours, management routines, and human dynamics, dss⁺ Humex helps organisations translate strategy into daily execution and generate sustainable performance through empowered teams.

UTrakk is a digital performance management platform that supports leaders in structuring daily management, driving performance, and sustaining operational excellence. By connecting strategy, KPIs, management routines, and continuous improvement, UTrakk enables data-driven decisions and greater alignment at every level of the organisation.



CONTACT US

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