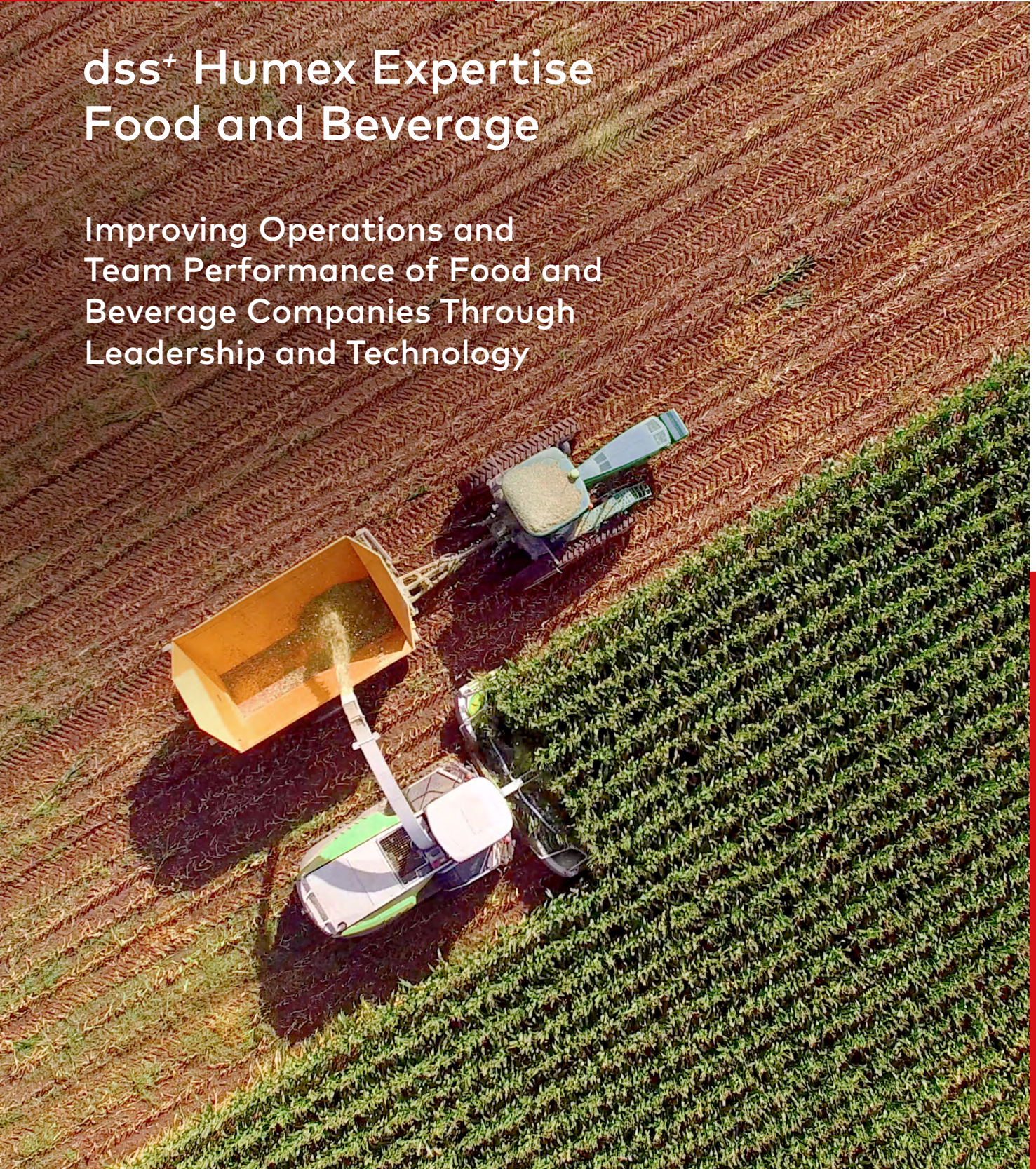


# dss+ Humex Expertise Food and Beverage

Improving Operations and  
Team Performance of Food and  
Beverage Companies Through  
Leadership and Technology



**dss+**

Protect. Transform. Sustain.



# Thriving Under Pressure: How to Build Resilient and Efficient Food and Beverage Operations

In today's food and beverage industry, success relies on agility, resilience, and people. Yet, supply chain disruptions, rising costs, and strict regulations are pushing operations — and leaders — to the limit.

The industry is facing significant challenges that threaten both productivity and profitability. Climate change creates instability in raw material availability, putting pressure on production schedules and margins. Meanwhile, growing consumer demand for sustainable, high-quality, and locally sourced products adds complexity and costs, hindering efficiency.

At the same time, the industry is contending with increasingly stringent food safety and environmental regulations, which require agility and investment. These obligations, combined with the need to ensure traceability and transparency throughout the value chain, are driving food and beverage organisations to rethink their operations. **To stay competitive, they must strengthen leadership, foster a culture of continuous improvement, and leverage digital tools for performance management.**

## Industry Challenges

- Limited agility in tackling supply chain challenges
- Rising raw material, packaging, and transportation costs
- Regulations and compliance impeding flexibility
- High employee turnover rates
- Employee engagement concerns

## They Trust Us



# Empowering Leadership in an Ever-Changing Food and Beverage Landscape

With a human-centric approach to performance, dss+ Humex, we help food and beverage companies strengthen leadership at all levels to tackle today's operational challenges. Through tailored training and on-the-floor coaching, **our experts develop the management behaviours and practices that empower leaders to be resilient, drive performance, and enhance team engagement in an ever-changing environment.**



## Management Capabilities

- Clarify roles and responsibilities by defining the Leader Standard Work.
- Implement best management practices like Gemba Walks and active supervision tours, communication, and feedback.
- Develop management skills by coaching managers in the action.
- Guide senior executives with targeted leadership coaching.
- Foster learning of management concepts and awareness through concrete and tailored training courses.





# Optimised Food and Beverage Operations for Higher Efficiency and Quality

Optimising work processes and applying Lean methodologies helps food and beverage organisations implement agile operations and achieve high performance.

**Our dss+ Humex experts analyse your supply chain and quality management processes to identify inefficiencies, streamline operations, and implement continuous improvement practices,** enabling reduced waste and costs, consistent product quality, and improved efficiency across the value chain.



## Management and Communication Systems

- Identify sources of waste through collaborative workshops, training, and targeted actions.
- Implement process optimisation practices like 5S, process change, and problem-solving methods.
- Implement continuous improvement methodologies such as PDCA, DMAIC, and Kaizen.
- Establish communication routines for issue escalation, action and project management, and KPI tracking.
- Apply visual management tools such as dashboards, Kanban, and floor markings.

# Structured Daily Management to Drive Performance, Quality, and Compliance in Food and Beverage



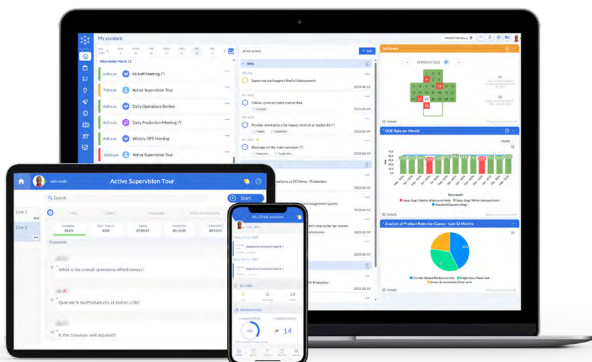
UTrakk is a Daily Management System (DMS) that supports food and beverage companies in delivering consistent quality, ensuring regulatory compliance, and boosting operational performance.

**It provides leaders with powerful features to quickly identify and solve supply chain issues, and standardise work processes** through structured supervision tours, comprehensive audits, real-time data tracking, centralised action management, and more.



## Management Digitalisation

- Structure responsibilities with scheduled tasks, meetings, and rituals in a digital agenda.
- Set regular floor tours including standardised checklists to identify gaps and define action plans.
- Create personalised, interactive dashboards for real-time tracking of SQCDPE data.
- Plan effective meetings and management rituals including shared agendas, links, documents, and dashboards.
- Document and centralise procedures, processes, and work instructions.



# Strategic and Operational Results



**dss<sup>+</sup> / Humex<sup>TM</sup>**

Through our dss<sup>+</sup> Humex approach, we have delivered more than 200 projects worldwide in the food and beverage industry and built relationships of 10+ years with industry-leading organisations.



**Greater team alignment**



**Proactive approach to solving problems**



**Better communication across teams and departments**



**Stronger employee engagement**

**3:1<sup>\*</sup>**

average ROI

**+15%**

increase in productivity

**-34%**

cost reduction in product waste

**-10%**

reduction in indirect labor costs

\*These results are derived from data gathered during projects conducted at client sites.



### About dss+

dss+ is the operational transformation partner for complex and high-hazard industries. Driven by our purpose, we help organisations achieve breakthroughs in safety, performance and sustainability that build business endurance and ensure long-term success. We engage deeply within organisations to empower teams to shift mindsets, shape cultures, and establish the capabilities required at every level. We combine technical expertise and operational experience with a people-centred approach and data-driven insights. Additional information is available at [www.consultdss.com](http://www.consultdss.com).

### About dss+ Humex and UTrakk

dss+ Humex is a people-centric leadership development approach designed to strengthen frontline leadership, engagement, and accountability. By focusing on behaviours, management routines, and human dynamics, dss+ Humex helps organisations translate strategy into daily execution and generate sustainable performance through empowered teams.

UTrakk is a digital performance management platform that supports leaders in structuring daily management, driving performance, and sustaining operational excellence. By connecting strategy, KPIs, management routines, and continuous improvement, UTrakk enables data-driven decisions and greater alignment at every level of the organisation.



CONTACT US

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