

dss⁺ Humex Expertise Pharma and Life Science

Combining Leadership and
Technology to Transform Pharma
and Life Science Operations



dss⁺

Protect. Transform. Sustain.



Production, Quality, Workforce: The Pillars of a High-Performing Pharma and Life Science Industry

The pharma and life science industry is facing major challenges that are impacting productivity and profitability. Disruptions to production lines reveal a lack of agility, limiting ability to adapt to new markets and fluctuating demand. Compounding this issue is a significant shortage of skilled labour, making it difficult to maintain smooth operations that meet the industry's high standards for quality and compliance.

At the same time, regulatory requirements are becoming increasingly stringent, forcing manufacturers to strengthen their compliance and quality processes — often at a substantial cost.

To navigate these pressures, the pharma and life science industry must enhance its operations by developing strong and inspiring leaders, implementing optimised and flexible operational processes, and leveraging digital tools for daily management.

Industry Challenges

- Limited agility in tackling supply chain challenges
- Time-to-market constraints requiring quick scalability
- Regulations and compliance impeding flexibility
- Shortage of skilled labour
- Employee engagement concerns

They Trust Us



Leadership that Drives Adaptability, Efficiency, and Engagement in Pharma and Life Science

With a human-centric approach to performance, dss+ Humex, we equip pharma and life science leaders at all levels with management behaviours and practices needed to thrive in a highly regulated, fast-paced environment. Through tailored training and on-the-floor coaching, **our experts empower you with the skills to support change management, strengthen decision-making, and boost employee engagement.**



Management Capabilities

- Clarify roles and responsibilities by defining the Leader Standard Work.
- Implement best management practices like Gemba Walks and active supervision tours, communication, and feedback.
- Develop management skills by coaching managers in the action.
- Guide senior executives with targeted leadership coaching.
- Foster learning of management concepts and awareness through concrete and tailored training courses.





Optimised and Improved Processes for Scalable, Compliant Pharma and Life Science Operations

In the pharma and life science industry, where compliance, time-to-market, and operational agility are critical, optimising work processes and applying Lean methodologies are essential to staying competitive. **Our dss+ Humex experts analyse your existing systems to identify inefficiencies, modernise processes, and implement continuous improvement practices,** ensuring regulatory compliance, enhancing productivity, and accelerating scalability.



Management and Communication Systems

- Identify sources of waste through collaborative workshops, training, and targeted actions.
- Implement process optimisation practices like 5S, process change, and problem-solving methods.
- Implement continuous improvement methodologies such as PDCA, DMAIC, and Kaizen.
- Establish communication routines for issue escalation, action and project management, and KPI tracking.
- Apply visual management tools such as dashboards, Kanban, and floor markings.

Empowering Pharma and Life Science Leaders with Real-Time Control in Daily Management



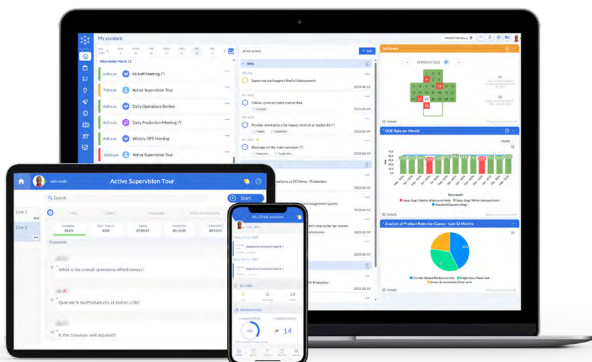
UTrakk is a Daily Management System (DMS) designed for the pharma and life science industry, where agility, quality, and performance are non-negotiable.

It provides leaders with powerful features to enhance operational rigor, ensure regulatory traceability, and quickly respond to supply chain issues through efficient task management, structured supervision tours, real-time data tracking, centralised action management, and more.



Management Digitalisation

- Structure responsibilities with scheduled tasks, meetings, and rituals in a digital agenda.
- Set regular floor tours including standardised checklists to identify gaps and define action plans.
- Create personalised, interactive dashboards for real-time tracking of SQCDPE data.
- Plan effective meetings and management rituals including shared agendas, links, documents, and dashboards.
- Document and centralise procedures, processes, and work instructions.



Strategic and Operational Results

dss⁺ / HumexTM

Through our dss⁺ Humex approach, we have delivered many projects in the pharma and life science industry and built strong relationships with industry-leading organisations.



Efficient change management



Proactive approach to solving problems



Stronger employee engagement

3:1 to 6:1^{*}

ROI

+50%

increase of EBITDA

+300%

increase in production volume

+11% to 30%

productivity gains per hour or unit

+4% to 40%

improvement in active supervision

+10% to 75%

improvement in management effectiveness

*These results are derived from data gathered during projects conducted at client sites.



About dss⁺

dss⁺ is the operational transformation partner for complex and high-hazard industries. Driven by our purpose, we help organisations achieve breakthroughs in safety, performance and sustainability that build business endurance and ensure long-term success. We engage deeply within organisations to empower teams to shift mindsets, shape cultures, and establish the capabilities required at every level. We combine technical expertise and operational experience with a people-centred approach and data-driven insights. Additional information is available at www.consultdss.com.

About dss⁺ Humex and UTrakk

dss⁺ Humex is a people-centric leadership development approach designed to strengthen frontline leadership, engagement, and accountability. By focusing on behaviours, management routines, and human dynamics, dss⁺ Humex helps organisations translate strategy into daily execution and generate sustainable performance through empowered teams.

UTrakk is a digital performance management platform that supports leaders in structuring daily management, driving performance, and sustaining operational excellence. By connecting strategy, KPIs, management routines, and continuous improvement, UTrakk enables data-driven decisions and greater alignment at every level of the organisation.



CONTACT US

dss⁺

Protect. Transform. Sustain.

[linkedin.com/company/consultdss](https://www.linkedin.com/company/consultdss)

x.com/consultdss

[youtube.com/consultdss](https://www.youtube.com/consultdss)

[instagram.com/consultdss](https://www.instagram.com/consultdss)

www.consultdss.com