

# dss<sup>+</sup> Humex Expertise Manufacturing

Unlocking Manufacturing  
Performance Through  
Effective Leadership and  
Operational Systems



**dss<sup>+</sup>**

Protect. Transform. Sustain.



# Resilience, Agility, Efficiency: Manufacturing in an Era of Disruption and Rising Costs

The manufacturing landscape is characterised by uncertainty, with supply chain disruptions – including geopolitical tensions, transportation bottlenecks, and supplier instability – hindering production. At the same time, rising costs across raw materials, equipment, energy, and labour are forcing organisations to do more with less. Compounding these challenges, unplanned downtime and elevated waste levels are undermining operational efficiency and quality performance, while driving unnecessary costs.

In parallel, manufacturers are striving to integrate advanced technologies without disrupting day-to-day operations. Adding further pressure, strict Environmental, Social, and Governance (ESG) requirements are pushing them to rethink processes and operating models. **To better manage change and balance operational constraints, the manufacturing industry must develop strong, resilient leadership, implement agile and optimised production processes, and deploy digital performance management tools.**

## Industry Challenges

- Limited agility in tackling supply chain challenges
- Rising operational and labour costs
- Poor equipment reliability and downtime hindering efficiency
- High levels of waste undermining quality performance
- Digital transformation complexity
- Stringent sustainability and ESG demands

## They Trust Us

The logo for allios, featuring the word "allios" in a lowercase, blue, sans-serif font.The logo for CSF INTERNATIONAL, featuring the letters "CSF" in a large, bold, red, sans-serif font with a white outline, and the word "INTERNATIONAL" in a smaller, red, sans-serif font below it.The logo for TRIGANO, featuring the word "TRIGANO" in a bold, white, sans-serif font inside a red rectangular box.

# Elevating Leadership Capability to Navigate Manufacturing Complexity

With a human-centric approach to performance, dss+ Humex, we help manufacturing organisations strengthen leadership capabilities at all levels, empowering them to overcome supply chain disruptions and operational inefficiencies. Through tailored training and on-the-floor coaching, **our experts enable leaders to translate strategy into disciplined daily routines – defining priorities, managing SQCDPE performance, and solving problems through clear accountability and structured escalation – while keeping their teams engaged.**



## Management Capabilities

- Clarify roles and responsibilities by defining the Leader Standard Work.
- Implement best management practices like Gemba Walks and active supervision tours, communication, and feedback.
- Develop management skills by coaching managers in the action.
- Guide senior executives with targeted leadership coaching.
- Foster learning of management concepts and awareness through concrete and tailored training courses.





# Efficient and Agile Manufacturing Systems to Drive Stability and Performance

In a manufacturing industry facing persistent supply chain challenges, rising inefficiencies and costs, and growing ESG demands, operational optimisation and agility become essential. **Our dss+ Humex experts assess your manufacturing processes to uncover sources of waste, increase equipment effectiveness, and streamline operations. They also evaluate your management and communication systems**, ensuring the best routines, tools, and governance practices are in place to sustain performance, respond to change, and resolve issues that cause disruptions.



## Management and Communication Systems

- Identify sources of waste through collaborative workshops, training, and targeted actions.
- Implement process optimisation practices like 5S, process change, and problem-solving methods.
- Implement continuous improvement methodologies such as PDCA, DMAIC, and Kaizen.
- Establish communication routines for issue escalation, action and project management, and KPI tracking.
- Apply visual management tools such as dashboards, Kanban, and floor markings.

# Boosting Manufacturing Performance Through Structured Daily Management



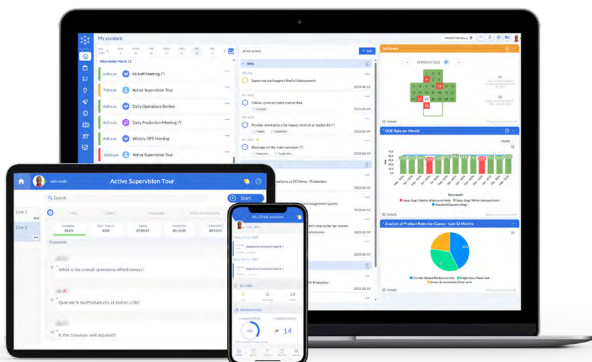
UTrakk is a Daily Management System (DMS) designed to support manufacturers operating in a challenging context of equipment downtime, quality variability, and digital transformation complexity.

**It provides leaders with a powerful platform to strengthen operational discipline, ensure consistent and reliable execution, and manage SQCDPE performance,** through structured supervision tours, real-time data tracking, continuous improvement opportunities, centralised action management, and more.



## Management Digitalisation

- Structure responsibilities with scheduled tasks, meetings, and rituals in a digital agenda.
- Set regular floor tours including standardised checklists to identify gaps and define action plans.
- Create personalised, interactive dashboards for real-time tracking of SQCDPE data.
- Plan effective meetings and management rituals including shared agendas, links, documents, and dashboards.
- Document and centralise procedures, processes, and work instructions.



# Strategic and Operational Results

dss<sup>+</sup> / Humex<sup>™</sup>



**Stronger reliability of operational performance**

**3:1<sup>\*</sup>**

average ROI



**Greater alignment between priorities and frontline execution**

**+22%**

increase in productivity



**Proactive approach to solving problems**

**+16%**

improvement in quality



**Increased employee engagement**

**-35%**

waste reduction

\*These results are derived from data gathered during projects conducted at client sites.

### About dss+

dss+ is the operational transformation partner for complex and high-hazard industries. Driven by our purpose, we help organisations achieve breakthroughs in safety, performance and sustainability that build business endurance and ensure long-term success. We engage deeply within organisations to empower teams to shift mindsets, shape cultures, and establish the capabilities required at every level. We combine technical expertise and operational experience with a people-centred approach and data-driven insights. Additional information is available at [www.consultdss.com](http://www.consultdss.com).

### About dss+ Humex and UTrakk

dss+ Humex is a people-centric leadership development approach designed to strengthen frontline leadership, engagement, and accountability. By focusing on behaviours, management routines, and human dynamics, dss+ Humex helps organisations translate strategy into daily execution and generate sustainable performance through empowered teams.

UTrakk is a digital performance management platform that supports leaders in structuring daily management, driving performance, and sustaining operational excellence. By connecting strategy, KPIs, management routines, and continuous improvement, UTrakk enables data-driven decisions and greater alignment at every level of the organisation.



CONTACT US

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